

Thermal Zone® Limited Warranty – Parts

SCOPE OF WARRANTY AND EQUIPMENT COVERED: The products covered by this Limited Warranty are specified below ("Covered Equipment"). Manufacturer, Thermal Zone®, warrants the Covered Equipment to be free from defects in materials and workmanship, and will repair or replace, at its option, ANY PART of Covered Equipment installed in residential (not commercial) applications which fails in normal use and service within the Applicable Warranty Periods specified on the reverse side in accordance with the terms, including, but not limited to, the specific exclusions set forth below, of this Limited Warranty and subject to the Manufacturer's right to inspect and validate the warranty claim as set forth below. If an exact replacement is not available, an equivalent unit or credit will be provided. The replacement will be warranted for only the unexpired portion of the original Applicable Warranty Period. Thermal Zone® does not authorize or warranty any online/internet sales of equipment through auction websites or any other method of online sales direct to the consumer.

EFFECTIVE DATE and APPLICABLE WARRANTY PERIODS: The Effective Date of warranty coverage is the date of manufacture plus six (6) months. The Applicable Warranty Periods applicable to various Thermal Zone® models and parts are specified on the reverse side.

APPLICABLE WARRANTY PERIODS:

A Five (5) year Limited Warranty applies to the following Thermal Zone® single-phase heating and cooling models and component parts installed in residential (not commercial) applications except for certain models, heat exchangers, compressors, installation locations and non-matching coils whose applicable Warranty Periods are listed below under "Exceptions".

EQUIPMENT COVERED BY WARRANTY:

Air Handlers: TZHKA, TZHKL, TZHLA, TZHLL, TZHSA, TZHSL
Condensing Units: TZAA-3, TZAA-4, TZAL-3, TZAL-4
Gas Furnaces: TZ81DN, TZ91UP, TZ91DH, TZ81UH
Heat Pumps: TZPA-3, TZPL-3, TZPL-4
Oil Furnaces: TZ0UP, TZ0DH
Package Air Conditioners: TZAH-, TZAH-**-2L
Package Heat Pumps: TZHH-, TZHH-**-2L, TZHC-3**JL, TZHC-4**JL
Package Gas Electric: TZGE-3**JA, TZGE-3**JL, TZGE-4**JL

EXCEPTIONS:

COMPRESSORS:

FIVE (5) YEARS: The Applicable Warranty Period is FIVE (5) YEARS after the Effective Date for compressors in all three-phase products.

SEVEN (7) YEARS: The Applicable Warranty Period is SEVEN (7) YEARS after the Effective Date only for models: TZAL-4, TZAA-4, TZPL-4

TEN (10) YEARS: The Applicable Warranty Period is TEN (10) YEARS after the Effective Date only for models (single phase – residential applications only): TZAH-**-2L, TZHH-**-2L, TZHC-3**JL, TZHC-4**JL, TZGE-3**JL, TZGE-4**JL

HEAT EXCHANGERS:

TWENTY (20) YEARS: The Applicable Warranty Period is TWENTY (20) YEARS after the Effective Date on heat exchangers only for Models: TZ81DN, TZ81UH, TZ91UP, TZ91DH.

LIFETIME LIMITED WARRANTY: Only for Models: TZ0UP & TZ0DH, THERMAL ZONE® warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the Original Owner for his or her lifetime, provided the furnace is installed and used in the Original Owner's principal residence, subject to proof of purchase and such installation. For any subsequent owner (or the Original Owner where the above lifetime Limited Warranty conditions are not met or cease being met), or if the furnace is installed for non-residential use, THERMAL ZONE®S warranty on the primary heat exchanger and the secondary heat exchanger (condensing coil) is for an Applicable Warranty Period of TWENTY (20) YEARS after the Effective Date.

EXCLUSIONS – In addition to the specific exclusions set forth in the other sections of this Limited Warranty document, THIS Limited Warranty WILL NOT APPLY TO:

- damages, malfunctions, or failures resulting from failure to properly install, operate or maintain Covered Equipment in accordance with the manufacturer's instructions;
- damages, malfunctions, or failures caused by misuse, abuse, accident, contaminated or corrosive atmosphere, vandalism, freight damage, fire, flood, freeze, lightning, acts of war, acts of God and the like;
- damages, malfunctions, or failures caused by improper conversion from natural gas to LP gas or LP gas to natural gas fuel source;

- parts installed with Covered Equipment or used in connection with normal maintenance, such as cleaning or replacing air filters, refrigerant, thermostats, tubing, or concrete pads;
- Covered Equipment which is not installed in the United States or Canada;
- Covered Equipment which is not installed by a qualified, trained HVAC professional in accordance with applicable codes, ordinances and good trade practices; or
- damages, malfunctions, or failures caused by the use of any attachment, accessory or component not authorized by Thermal Zone®;
- Covered Equipment moved from the original installation location;
- Covered Equipment when operated with system components (indoor unit, outdoor unit, coil and refrigerant control devices) or accessories which do not match or meet the specifications recommended by Thermal Zone®;
- any Covered Equipment manufactured by Thermal Zone® that has been sold to the consumer via the internet or auction website, and has not been installed by a trained qualified HVAC professional.

SHIPPING COSTS: This Limited Warranty does NOT cover shipping costs. You are responsible for the cost of shipping warranty replacement parts from our factory to our Thermal Zone® distributor and from the distributor to the location of your Covered Equipment. You also are responsible for the cost of shipping failed parts to the distributor and for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii or Canada, you also must pay the shipping costs of returning the failed part to the port of entry into the continental United States.)

LABOR COSTS: This Limited Warranty does NOT cover any labor costs or expenses for service, NOR for removing or reinstalling parts. You are responsible for all labor costs or expenses, unless a labor service agreement exists between you and your contractor.

HOW TO OBTAIN WARRANTY CLAIMS ASSISTANCE: You must promptly report any failure covered by this Limited Warranty to the installing contractor or distributor. Normally, the installing contractor from whom the Covered Equipment was purchased will be able to take the necessary corrective action by obtaining through his Thermal Zone® air conditioning distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling Thermal Zone® air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting an Thermal Zone® air conditioning distributor. If necessary, the following Thermal Zone® office can advise you of the nearest Thermal Zone® distributor.

Thermal Zone®
United Refrigeration Incorporated
11401 Roosevelt Blvd.
Philadelphia, PA 19154

HOWEVER, ANY PART REPLACEMENTS ARE MADE SUBJECT TO VALIDATION BY THERMAL ZONE® OF IN-WARRANTY COVERAGE. Any part to be replaced must be made available in exchange for the replacement.

EXCLUSIVE WARRANTY – LIMITATION OF LIABILITY: This Limited Warranty is the ONLY warranty given by Thermal Zone®. No one is authorized to make any warranties on behalf of Thermal Zone®. ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED IN THIS LIMITED WARRANTY. MANUFACTURER'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS OR FAILURE SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Thermal Zone® suggests that you immediately complete the information on the reverse side of this Limited Warranty and retain this Limited Warranty Certificate in the event warranty service is needed and that you keep proper documentation.

OTHER PRODUCTS:

ONE (1) YEAR: The Applicable Warranty Period is only ONE (1) YEAR after the Effective Date for any other products, including commercial equipment and single-phase equipment installed in commercial applications.

PLEASE COMPLETE THE FOLLOWING USER INFORMATION:

Name of Owner: _____

Address of Installing Contractor: _____

Address: _____

City/State/Zip: _____

City/State/Zip: _____

Model Number: _____

Date of Original Installation: _____

Serial Number: _____

Name of Installing Contractor: _____

KEEP FOR YOUR RECORDS. DO NOT MAIL.